**Red Hat**

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## UMB Service Request

1 message

**Google Forms** <forms-receipts-noreply@google.com>
To: yicai@redhat.com

Fri, Apr 21, 2023 at 11:07 AM

Thanks for filling out UMB Service Request

Here's what was received.

Edit response

# UMB Service Request

Thanks for your interest in using the unified message bus. Please answer a few questions to help us with your request.

Your email (**yicai@redhat.com**) was recorded when you submitted this form.

ServiceNow ticket ID *

We need a ServiceNow ticket to track your request. If you have not opened one already, please open a ticket directly in ServiceNow and assign it to "IT - Platform Team" and ask for "UMB onboarding". Enter the ticket number here. Then, fill out this form.

RITM1464910

Are you an existing client? *

⦿ Existing client or user (I have an existing cert that already is used with and has access to use UMB destinations)

◯ New application client (I have not yet used a cert with UMB for this application or requested access)

◯ New user client (I have not yet used a personal cert with UMB or requested access)

## Existing client

If you have multiple clients (e.g. multiple environments) please list all of those relevant to the request.

## What is the name of your client(s)? Provide the full subject from your cert if possible. *

- openshift-gitops-robot (for production)
- nonprod-openshift-gitops-robot (for dev/qa/stage)

## What do you need to do for your existing client? *

- ◉ Update permissions for client
- ○ Update Certificate associated with client
- ○ Update the contact information for my client.

## Publisher service request

If you are producing messages for other clients to consume, please fill out the follow questions.

## What do you need to do? *

- ◉ Publish messages to a new topic
- ○ Change access policy for an existing topic
- ○ Nothing (continue to other request types)

## Request to publish to a new topic

## What *specific* topic(s) or queue(s) names do you want to publish to? *

Please read "How To: Use Virtual Topic on the Unified Message Bus" (https://source.redhat.com/groups/public/enterprise-services-platform/it_platform_wiki/how_to_use_virtual_topics_on_the_unified_message_bus) if you want to publish to a virtual topic. Most clients will want to publish to a virtual topic except in rare cases. You will need to list the topics or queues, including the hierarchy prefix. Applications or services which publish messages relevant to their application should fall under the hierarchy, such as "VirtualTopic.services.${client_name}".

- VirtualTopic.eng.ci.gitops-external-tests.pipeline.validation.test.complete
- VirtualTopic.eng.ci.gitops-external-tests.pipeline.validation.test.error

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What messages are you publishing and why? *

Send external tests result of our release candidates to enable automatic gating release.

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How many messages do you expect to publish per day/hour/minute? *

○ 100's per minute or greater

○ 100's per hour

◉ 100's per day or less

○ Don't know yet

---

How large are your typical messages? (kb) *

○ < 1kb

◉ 1 - 10 kb

○ 10 - 100 kb

○ 100 kb - 1mb

○ > 1mb

○ Don't know yet

---

Who will publish to this topic? *

◉ Only my client

○ Multiple clients (each client will need to submit a ticket)

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Should any UMB client be able to consume from this topic (access available by default), or do you want to explicitly approve access to your topic? *

◉ Available for all clients by default

○ Explicitly approved access per client

**If explicit approval is required, who are approvers for access to this topic?**

Please include at least two individual approvers, or an email list of authorized approvers, in priority order. We will seek approval from the first available (e.g., not on PTO) approver.

**Do you have any other requirements or information for this topic we should know about?**

N/A

Consumer service request

Note: Default access means you will be able to consume from any queues or topics the owner specified is public. If you are unsure if the queue(s) or topic(s) are public, talk to the service owner or just put what *specific* queue(s) or topic(s) you need later in the form.

**Do you need to consume messages from a topic you don't already have access to?**

○ Yes

◉ No, I already have access and/or default access is fine.

Consumer Queue Retention

**Will you be consuming messages via "short-lived" queues, in which the queue is abandoned after a relatively short period of time? ( See a more detailed description here https://source.redhat.com/groups/public/enterprise-services-platform/it_platform_wiki/umb_appendix#on-randomly-generated-and-short-lived-consumer-queues) ***

◉ No

○ Yes

Sanity Check

To ensure you actually read the form and provided the bare minimum information we literally have to have to possibly grant you access, please confirm these questions and if you missed any go back and actually provide the information in the relevant section.

Did you give us the name of your client, providing the full subject from your cert if possible? We cannot complete your request without it. *

☑ Yes

Did you give us *specific* names of queues/topics you need access to and not types of messages, application names, etc hoping we know what you need? We cannot complete your request without it. *

☑ Yes

Did you list one or more email addresses associated with your client? We cannot complete your request without it. *

☐ Yes

☑ I am 100% I am an existing client with up to date contact information associated with it.

I understand that without this information the UMB team literally cannot fulfill my request, significantly slowing the process and increasing the chance of errors. *

☑ I understand

Finalize request

Thanks for your request! Please update your ticket once you have submitted the form.

Is there anything you need that previous questions did not cover?

Do you have any feedback you'd be willing to share about this form or the UMB in general?

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